

Arta Transit Insurance has got you covered.

Arta Transit Insurance is an “all risks” policy built for the transportation of unique and high-value objects moved with Arta. An “all risks” policy covers restoration and repair, not just claims for total loss, intending to preserve these one-of-a-kind items.

Transit Insurance covers the object from the moment Arta takes possession through delivery, including any on-site services.

In the rare and unfortunate instance that a claim needs to be filed, Arta aims to make the experience as efficient and straightforward as possible. We process all claims in-house, so you will be speaking directly with a member of our team.

What is required to file a claim?

- Claims should be reported as soon as possible, and in any event, **within seven (7) days of delivery**. Claims submitted after this time are subject to review.
- You will be required to submit **images of the damage, the entire object, and the packaging** it was received in.
- Arta will determine if the work is repairable or a total loss; only **dispose of the object(s) or packaging** once our team has instructed you to do so.
- **Arta may schedule a site visit or transportation** to move the object(s) for restoration or disposal in the case of total loss.

Claims can take 4 to 8 weeks to resolve. During this time, there will be an investigation, documentation, possibly restoration or disposal, and payout processing.

Arta reserves the right to decline a claim based on our terms, conditions, and exclusions.

To read more, visit <https://arta.io/legal/insurance/>.

